

IDAHO DEPARTMENT OF CORRECTION

To promote a safer Idaho by reducing recidivism

C. L. "BUTCH" OTTER Governor KEVIN KEMPF Director

Kiosk Notice #3.1

Sent out 1/6/15

To: ALL IDOC INMATES

From: Juliet McKay, Contract Officer for Inmate Phones and Kiosks

Re: IMPORTANT UPDATE

IDOC has been informed that JPay will be launching an updated version of the JP4 player in 2015 by introducing the JP4 v.2. The JP4 v.2 will have additional functionality and capacity over the current model so in an effort to ensure that the hardware you purchase is current as possible; the IDOC is delaying the launch of email VideoGrams and photo attachments until May 1, 2015 when the JP4 v.2 is available.

JP4 v.2:

The JP4 v.2 is a multifunctional digital device that is the same size and shape as the JP4 v.1 but the JP4 v.2 has significant software and functionality enhancements that you can utilize in concert with the kiosk. The JP4 v.2 is 8g and includes a larger e-books library, more games, and other enhanced features and functionality.

The JP4 v.2 can be wireless enabled; however, wireless connectivity in a correctional setting has several challenges to overcome, not the least of which is the amount of concrete and steel we have that blocks or interrupts such signals. IDOC makes no representations or warranties that the wireless feature will function or be fully-enabled in every facility. NO FACILITY OR HOUSING UNIT IS GUARANTEED TO BE WIRELESS.

IDOC was able to negotiate with the vendor to keep the price of the enhanced JP4 v.2 the same as the original JP4 v.1 so you will pay just \$52.99 (\$49.99 plus tax) for the enhanced device.

The kiosk-based services for email, VideoGrams and photos will be enabled on May 1, 2015. Your <u>friends and family</u> can <u>pre-order</u> the JP4 v.2 for you beginning March 1, 2015 with an anticipated delivery date of any pre-ordered JP4 v.2 device of May 1, 2015, coinciding with the turn up of email, VideoGrams and photos. You and your friends and family can begin to order e-stamps for email, purchase songs and utilize other kiosk-based services on May 1, 2015.

Please note that you will still begin to order your commissary utilizing the kiosks no later than January 19, 2015.